

Delivery to Kiefel

Scheduled to minimise impact on customer's production

Basic Service – Analysis

Within 10 working days Additional inspection

WHAT'S NEXT?

Customer

consultation

Return shinment

Advanced Service – Analysis

Instant condition report with professional documentation and recommended parts or repairs Return to production

With Kiefel production support if required

Basic Service – Analysis with CNC measurement

Tool remains in the same condition as received

- General inspection of mold condition
- Check of cutting parts condition (measurement of usable height) and expected remaining service life in reference to used film thickness
- Dismantling of downholder / downholder insert
- Dismantling of ejector rods (clear baseplate for accessibility)
- CNC measurement of assembled tool (cutting plate, cutting bushes, main guides, planarity)
- Leak test of cooling system
- Measurement of water flow rate and evaluation of tool performance
- Detailed report
- Thermoforming tool registration at digital.kiefel.com with customer login
- Customer consultation with Kiefel tool specialist

Advanced Service – Analysis with complete tool dismantling

Additional inspection to Basic Service

Tool is dismantled for analysis and then reassembled. Based on the instant condition report the customer can decide if additional repairs should be done.

- Full dismantling of all components
- CNC measurement of individual components with reference to original design tolerances
- Detailed analysis report for customer
- Reassembly of tool included in package price
- Required spare parts for assembly are charged at cost (sealing, additional service work caused e.g. by corrosion)
- Updated thermoforming tool data including assembly drawings, spare and wear parts list are uploaded to digital.kiefel.com